



Observer Technology - Powering Enhanced Mobility



Company



Observer Technology Co., Ltd

Location

Taipei, Taiwan

Product

EVH12390

Installation Date

June 2022 - September 2024

Application

Electric Wheelchair Power
Backup

Observer Technology Co., Ltd. is a high-tech company specializing in electric wheelchair innovation, committed to enhancing outdoor mobility for seniors and people with disabilities across diverse terrains. They required a high-performance battery for cyclical applications that could deliver reliable, long-lasting power while withstanding frequent discharges, essential for the wheelchair's performance and user safety.

Following strong recommendations from their trusted international distributors, Observer selected CSB batteries due to their global reputation, exceptional quality, stable supply chain, and comprehensive technical support. The EVH12390 battery is specifically designed for cyclical applications, offering over 400 cycles at 100% discharge. It features pure lead construction for optimal high-rate discharge performance and compliance with the latest international safety standards, meeting Observer's diverse needs for robustness and versatility.

Since adopting the EVH12390, Observer has reported significant improvements in product performance and customer satisfaction. CSB's technical support has ensured the battery's stable performance across various climates, reducing the frequency of replacements and perfectly accommodating Observer's global customer base.

Observer Technology states, "CSB batteries meet our expectations for high quality and reliability. Their efficient power supply empowers users to travel confidently across all terrains and environments, enriching their outdoor experiences."